

# Hong Kong Group Technology & Operations Internship Programme



The way  
we bank is  
changing



Technology and  
Innovation are  
driving the future  
of business



Operations  
is the vital  
backbone for  
our growth



How can I be  
part of this  
transformation?



# What is Group Technology & Operations (GTO)?

GTO lays the foundation for growth across all businesses and functions, by making the Bank as stable, efficient, and agile as it can be today, whilst building a scalable model with the right systems and people in order to respond swiftly to the challenges of tomorrow.

## What opportunities are there for people like me?

The Hong Kong Group Technology & Operations Internship Programme is a programme designed to let our interns experience life and culture with GTO at Standard Chartered, learn about our Bank's businesses, strategies, and products, as well as take on real responsibilities by becoming part of our team throughout the journey. With GTO as the second largest group in the Bank, and Hong Kong as the number one market for Standard Chartered, Hong Kong GTO is key to the Bank's success.

The programme offers four streams and is structured to ensure exposure in terms of product and technical knowledge, networking, as well as opportunities to take part in initiatives such as projects and CSR activities.

The streams are:

**Wholesale Banking  
Operations (WBO)**

**Full time,  
2.5 months  
over summer**

**Consumer Banking  
Operations (CBO)**

**Full time,  
2.5 months  
over summer**

**Technology**

**Full time,  
2.5 months  
over summer**

**Chief Information  
Officer (CIO) Office**

**Part-time, over  
the course  
of one year**

## Operations

The core mission for Operations teams across Wholesale Banking and Consumer Banking is to simply deliver outstanding services to our customers and clients – a crucial factor in reinforcing and building Standard Chartered's brand image.

The Operations teams achieve this by focusing on streamlining processes, elevating service levels, exercising cost controls, and ensuring that the Bank's processes, products, and promises are executed seamlessly. You will also proactively manage risks via ongoing improvements, forecast resources to respond to changes in demand and the market, and partner with the business to drive process efficiency, and bring new products and services to our customers and clients to enhance their experience and exceed their expectations.

## Technology

The Global Technology team is responsible for supporting over 1,000 applications, as well as desktops for 89,000 staff across 68 markets.

You can look forward to working on different projects from developing and implementing the latest online trading platform, working with new technology start-ups to bring new and innovative pioneering products to the market, to addressing security needs.

# Those who succeed have followed their passion and built on their strengths to achieve greater heights.

By joining the Hong Kong Group Technology & Operations Internship Programme, you will make the first step in the right direction. We are looking for:

- **Detail and solution oriented personalities** – able to dive into and understand the details, as well as see the big picture and connect the dots at the same time;
- **Strong communication and presentation skills** – with the ability to clearly articulate and convey complex solutions and scenarios to your stakeholders;
- **Ability to handle pressure and deliver** – in an accelerated growth environment; and
- **Innovative minds that think outside of the box** – with a passion for using technology to transform something impossible to something extraordinary.

## Am I right for the programme?

To apply for the Hong Kong Group Technology & Operations Internship Programme, you must have:

- To be in your penultimate year at the time of application. No limitations on the university degree, with the exception of Technology, where a background in Computer Science or Engineering is preferred;
- A fluent command of English;
- Detail oriented, with the ability to both analyse and synergise; and
- Strong communication and presentation skills.



# Build knowledge and relationships alongside practical experience

Show us your passion and commitment, and we will give you full support in your career and development, as you:

**Build on your strengths.** Choose a stream that truly reflects your interests and natural abilities. We will help you by ensuring you are in positions where your strengths can be fully maximised, and transformed into a rewarding career.

**Shape your future.** Throughout the internship, you will receive support from a wide network of committed leaders and fellow graduates – they will help you get the best out of your time with Standard Chartered, through regular interaction, sharing, and mentoring sessions.

**Accelerate your career.** On completion of the Internship Programme, outstanding interns will be given the opportunity to join the Bank permanently as one of our Management Trainees as part of the 2015 batch. The knowledge and relationship you have built throughout the internship will ensure a strong start to your career once you graduate and join us as a Management Trainee.

For more information or to apply, visit [www.standardchartered.com/ExploreYou](http://www.standardchartered.com/ExploreYou)



For over 150 years, Standard Chartered has been operating in the world's most dynamic markets in Asia, Africa, and the Middle East. We have 1,700 offices in 68 markets and 89,000 staff representing 130 nationalities. Listed on the London, Hong Kong and Mumbai stock exchanges, we have consistently delivered sustained and diversified growth. This is why our brand promise reflects our oldest belief. To be: Here for people. Here for progress. Here for the long run. Here for good.

