

Hong Kong Group Technology & Operations Management Trainee Programme



The way
we bank is
changing



Technology and
Innovation are
driving the future
of business



Operations
is the vital
backbone for
our growth



How can I be
part of this
transformation?



What is Group Technology & Operations (GTO)?

GTO lays the foundation for growth across all businesses and functions, by making the Bank as stable, efficient, and agile as it can be today, whilst building a scalable model with the right systems and people in order to respond swiftly to the challenges of tomorrow.

What opportunities are there for people like me?

The programme offers three streams – **Wholesale Banking Operations, Consumer Banking Operations, and Technology** – and is structured to ensure thorough exposure in terms of product and technical knowledge, stakeholder relationship building, soft skills training, as well as the opportunity to participate and lead multiple projects and initiatives, in order to enhance and thoroughly develop your skill set.

Operations

The core mission for Operations teams across Wholesale Banking and Consumer Banking is to simply deliver outstanding services to our customers and clients – a crucial factor in reinforcing and building Standard Chartered's brand image.

The Operations teams achieve this by focusing on streamlining processes, elevating service levels, exercising cost controls, and ensuring that the Bank's processes, products, and promises are executed seamlessly. You will also proactively manage risks via ongoing improvements, forecast resources to respond to changes in demand and the market, and partner with the business to drive process efficiency, and bring new products and services to our customers and clients to enhance their experience and exceed their expectations.

Technology

The Global Technology team is responsible for supporting over 1,000 applications, as well as desktops for 89,000 staff across 68 markets. You can look forward to working on a wide range of projects from developing and implementing the latest online trading platform, working with new technology start-ups to bring new and innovative pioneering products to the market, to addressing security needs.



A 12-month programme designed to develop and equip you with what it takes to be our next generation leaders.

By joining the Hong Kong Group Technology & Operations Management Trainee Programme, you will make the first step in the right direction. We are looking for:

- **Detail and solution oriented personalities** – able to dive into and understand the details, as well as see the big picture and connect the dots at the same time;
- **Strong communication and presentation skills** – with the ability to clearly articulate and convey complex solutions and scenarios to your stakeholders;
- **Ability to handle pressure and deliver** – in an accelerated growth environment; and
- **Innovative minds that think outside of the box** – with a passion for using technology to transform something impossible to something extraordinary.

Am I right for the programme?

To apply for the Hong Kong Group Technology & Operations Management Trainee Programme, you must have:

- An undergraduate degree in any discipline;
- No more than three years' work experience;
- A fluent command of English; and
- Drive and passion to undertake accelerated growth to become one of future leaders of Hong Kong Group Technology & Operations.



For more information or to apply, visit www.standardchartered.com/ExploreYou

Build knowledge and relationships alongside practical experience

Show us your passion and commitment, and we will give you full support as you:

Build on your strengths. Choose a stream that truly reflects your interests and natural abilities. We will help you by ensuring you are in positions where your strengths can be fully maximised, and transformed into a rewarding career.

Shape your future. You will receive support from a wide network of committed leaders and fellow graduates. They will help you shape your career through regular interaction and formal initiatives like Mentorship and Buddy programmes. Prove yourself as an invaluable member of the team, and you will be in great demand upon graduation.

Accelerate your career. You will be offered early opportunities to take on greater responsibility and challenging roles. Your enthusiasm and performance will be rewarded with rapid progression and a fulfilling career at Standard Chartered.

Become a leader. On completion of the programme, you will take on a management role to further your knowledge in the designated function. We will continue to ensure full support and focus on developing your career beyond the programme, to prepare you for a leadership role in GTO.

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For over 150 years, Standard Chartered has been operating in the world's most dynamic markets in Asia, Africa, and the Middle East. We have 1,700 offices in 68 markets and 89,000 staff representing 130 nationalities. Listed on the London, Hong Kong and Mumbai stock exchanges, we have consistently delivered sustained and diversified growth. This is why our brand promise reflects our oldest belief. To be: Here for people. Here for progress. Here for the long run. Here for good.

